

# PV Module Quality Warranty (For Flexible modules)

## 1 Quality Warranty

1.1 Supplier will provide the buyer with products certified by the relevant institutions such as TÜV (except for the products specially required by the buyer); the appearance of the products must be consistent with the standards of appearance as agreed by the buyer and supplier.

1.2 With the buyer's assurance that the products will be properly handled, transported, installed, used, maintained under appropriate environmental conditions, supplier warrants that, for fifteen years from the date of delivery (subject to the date on original copy of delivery or on payment voucher presented by the buyer), the products will be consistent with the description in the above section 1.1.

1.3 Under conditions of proper transportation, installation, utilization, environmental conditions and maintenance of products ensured by buyer, within fifteen years since delivery day (subject to the date on original copy of delivery or on payment voucher presented by the buyer), if products arise with any incompliance with such terms in above clause 1.1, buyer should take immediate action to inform direct supplier of products manufactured by Euronergy . within five working days to minimize the potential losses caused by deterioration of the problem for both parties. Upon the receipt of the problem report from buyer, supplier will check and confirm, actions will be replacement of defect products or compensation for component damages.

1.4 For the problems occurring beyond the fifteen-year warranty period (subject to the date on original copy of delivery or on payment voucher presented by the buyer), supplier will provide paid service subject to mutual agreement of both parties.

1.5 Compensation for component damages: compensation should be paid according to the value of residual power (subject to attenuation ratio promised by Euronergy.) after delivery (subject to the date on original copy of delivery or on payment voucher presented by the buyer), multiplying current average market price of such module, until implementation of the quality warranty provisions is finished.

## 2 Performance Warranty

2.1 The DC power of a product shall be tested under standard test conditions which are: light intensity 1000 W/m<sup>2</sup>, temperature 25°C, and AM 1.5.

2.2 The buyer must ensure to properly handle, transport, design the system of, install, use, and keep appropriate environment and maintenance for the products.

### 2.3 Power of Module:

Mono-crystalline Si module: within the first year from the date of installation and normal operation, the output power shall not be less than 98% of the product's minimum output power as set forth in the specifications. Afterwards, 0.7% maximum decrease per year . After 25 years, the product's output power shall not be less than 81.2% of its minimum output power as set forth in the specifications.

2.4 If the output power of the module does not meet the above levels within the time specified, the supplier and the buyer will jointly analyze the causes. If supplier determines that the liability is attributable to itself, then supplier will provide the buyer with best remedial choices commercially reasonable, such as providing additional module, repairing or replacing the module, providing the buyer with compensation in accordance with this Limited Warranty, extending the warranty period for the original module, etc. If the supplier has ceased to manufacture the module in problem, the supplier will provide the standard products it is manufacturing as remedy.

2.5 Compensation for the shortage of power: For the difference between the actual total output power and the committed total output power, the supplier will compensate the buyer with additional modules having the equivalent power.

## 3 Preconditions

3.1 Losses caused by natural disasters, such as lightning, storm, hail, flood, fire, earthquake, war, and unrest, caused by the quality of non product itself, are not within the scope of the warranty.

3.2 This Limited Warranty covers neither the transportation charges of the



products to be returned, nor the unloading and reloading charges and other charges such occurred.

3.3 This limited warranty does not cover the situation that the type and serial number of any products are illegible.

3.4 The buyer must ensure proper package, handling, transportation, storage, system design, installation, use, environment and maintenance for the product.

## 4 Warranty Transfer

4.1 These warranty terms exclusively apply to end-customer. End-customer in terms of this warranty is the purchaser of the respective PV - Module, who has purchased the respective PV Module for end use and has installed the same for the first time (First Installation).

4.2 This warranty is transferrable by an end-customer to the purchaser of an already installed PV - Module insofar as the PV - Module remains at its original place of installation.

## 5 Warranty Disclaimer

Except as expressly set forth above, the parties make no representations, warranties, or guarantees, either express or implied, oral or written, with respect to the product or otherwise, including without limitation any implied warranty (1) of merchantability, (2) of fitness for particular purpose, (3) non-infringement.

## 6 Apply to Module Type

Monocrystalline Products:

Name	Color	Cell-type
U-IBC 2.0 Flexible 420W	All Black	U-IBC

## 7 Contact Information

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